

Core Mark | customer first

CCF START-UP GUDEV3

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Introduction Overview & Video | CCF Invitation, Set-Up & Log-In Download CCF App | Scanner Connection | CCF User Support







Online ordering at your fingertips.

The Core-Mark CustomerFirst® app is designed to make your online ordering even easier.



Download our COF apps directly using the links below:





customer first

Ask your local Core-Mark Respresentative when CustomerFirst will be made available to you.

Scan QR Code or click the below link to watch the COF introduction video



https://voutu.be/M4S8JzOlcPo



CCF Invitation, Set-Up, Log-In, App Download

CCF STARTUPGLDEV3

Step 1 Open email invitation



Step 4 Tap Sign In to Complete Account Setup



Step 2 Tap Set Up Account



Step 5 Sign in with your email and password that you created



Step 3 Complete set-up, then tap create

	Welcome!
Please compl	ete your account details and cre your password
- Email	
coremark læ	k.tech@gmail.com 🛛 🔸
- First Nam	ie *
м	
- Last Nam	e *
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Phone N	umber
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Coremark	
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Coremark Password mus contain at leas	assword *
Coremark Password mus contain at leas Confirm Pi	at be between 8-24 characters and it three of the items listed above assword *

Step 6

Check the Accept Terms box then tap next (guide continued on next page)



CCF Invitation, Set-Up, Log-In, App Download (continued)

Step 7 Tap Accept Cookies



Step 10 Tap Install, then open the CCF mobile app



Step 8

You are logged into CCF website - Tap the back button to download the mobile app



Step 11 Tap Sign In



Step 9 COF STARTUPGLDEVS

Tap the preferred app store icon to download the CCF Moblie $\ensuremath{\mathsf{App}}$



Step 12 Insert your email and password you created, then tap Sign In

Core-Mark cu	istomer first
Welcom	e!
- Email	
youremail@google.com	
Password	
thepasswordyoucreated	0
	Forgot passwo
Sign in	
Canaal	



Download CCF Mobile Apps

CCF STARTUPGUDEV3

Download the COF apps directly from this Google Play link



Search for the COF app in Play Store with any of the following search terms:

- core mark US
- Core-Mark customerfirst
- core mark us
- Core-Mark CustomerFirst
- Core-mark US

Core-Mark US

 coremark Customerfirst coremark customerfirst







Download CCF Mobile Apps (continued)

CCF STARTUPGLDEV3

Download the CCF apps directly from this App Store link



Search for the COF app in the App Store with any of the following search terms:

- Core-Mark CF •
- Core-mark cf
 - customerfirst • Core-Mark CustomerFirst •
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CustomerFirst

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CCF STARTUPGLDEV3

Please print these sheets to effectively scan.

Step 1: Update your iPads to current OS version in Settings

Step 2: Update to the current 4.3 version of ESP360 or download it from the App Store

Step 3: Login to the ESP360 App, go to the Menu>Support/Settings>App Preference. Scroll down to the bottom Default Scan Mode and select Serial Mode

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Settings/App Preference		Settings/App Preference			Settings/App Preference		
Home		App Preference	DEFAULT ORDER ITEM QUANTITY		App Preference	LOGIN TIMEOUT	
Message Center	30 >	Data Syncing	Item Order Quantity Alert		Data Sumaing	Timeout in minutes	30 >
Order					Data syncing /	Auto anno in minutes	
Return	0 /	App Support >	Set Item Order Quantity Alert Level	⊖ 30 ⊕	Ann Support	Add save in minutes	6 /
						SHOW RECENTLY ORDERED ITEMS	
Order Guide			DEFAULT MATERIAL ENTRY				
Item Inquiry						30 Days	
Deliverine			Manual Entry				
Deliveries						60 Days	
Document Center			Bluetooth Scanner	~			
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Logout				•		LED.	
			List View				
						Serial	1
			LOGIN TIMEOUT	-			•

Step 4: Disconnect the Socket Scanner from Device iOS

- Navigate to Device Settings>Bluetooth>Select Socket Scanner
- Click on Forget Device
- Select Forget Device on the pop-up
- Socket Scanner is no longer connected now

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Continued on the next page



Step 5: Scan the below barcodes to reset the scanner and enable barcodes in the below order



Step 6: For GREY Socket Scanner, please scan the below code



Step 7: Scan the below 4 barcodes in any order



#FNB00F507C60408FF07010000#



#FNB00F507C60408FF01010000#



#FNB00F507C60408FF25010000#



Continued on the next page



Step 8: Connect the Socket Scanner to the device. Navigate to iOS Settings>Bluetooth and tap on Socket S7XXX (XXXXX)



Step 9: Please make sure that Bluetooth & Camera are enabled for the app. Goto Settings->Apps->Core-Mark CF

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Camera	Company	Camera	D		Camera	Camera	
Control Center	Manage your overall setup and preferences for iPad, such as	Control Center	Books		Control Center	Siri	>
Display & Brightness	software updates, device language, AirDrop, and more.	Display & Brightness			Display & Brightness	Search	>
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D Multitasking & Gestures	About >	Multitasking & Gestures	Calculator	> c	Multitasking & Gestures		
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Privacy & Security	Date & Time	Privacy & Security		v w	Privacy & Security		
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	VPN & Device Management >						

Scanner is available for Core-Mark CustomerFirst & ESP360



SUPPORT





Core-Mark CustomerFirst provides detailed training material & user guides on our Resources Page. On the Accounts Page we offer Customer Service 1-800-942-5951 and direct support emails.



Need Assistance? Contact us at 1-800-942-5951 eby-cscsupport@pfgc.com



