



## ACTION REQUESTED – VOLUNTARY PRODUCT RECALL – US

Date: November 18, 2016  
To: Our Valued Customers  
From: Rick Collins, Executive Vice President of Sales, Clif Bar & Company  
RE: **U.S. Voluntary Class II Recall of One Production Run of Chocolate Hazelnut Butter Clif Nut Butter Filled Energy Bars**

Clif Bar & Company is initiating a voluntary Class II recall of one production run of Chocolate Hazelnut Butter CLIF® Nut Butter Filled energy bars due to the presence of small plastic pieces found in a limited number of bars sold in the U.S.

Clif Bar & Company has not received any reports of injuries as a result of the plastic; however, the company is initiating the voluntary recall out of an abundance of caution.

Only product with these specific UPC codes AND “best by” dates are impacted:

PRODUCT/BRAND ITEM DESCRIPTION	Item #	Bars per Caddy	Caddies per Case	BAR UPC	CADDY UPC	CASE UPC	Best Buy Dates
CLIF Nut Butter Filled Chocolate Hazelnut Butter singles	168000	12	12	7-22252-26800-6	7-22252-36800-3	00722252-56800-7	10JUN17N4 or 11JUN17N4

**No other CLIF® Nut Butter Filled energy bar products, pack sizes, configurations, or flavors are affected.**

### **WE ARE REQUESTING YOUR COOPERATION ON THE FOLLOWING ACTION:**

We are asking all retail customers, wholesalers and distributors to destroy any product they may have on hand and submit for credit, per instructions included on attached recall receipt.

The company is asking consumers to return product to the store where purchased to request an exchange or full refund. Affected product should then be discarded and not consumed. Consumers with questions may contact 1-866-967-9776, 8 a.m. - 5 p.m. PST, Monday-Friday. Details also can be found [here](#).

Clif Bar & Company cares deeply about the health and safety of consumers. As a valued partner we thank you in advance for your immediate cooperation.

Sincerely,

**Rick Collins**  
Executive Vice President of Sales